

OKLAHOMA STATE FAIR

**VOLUNTEER
PROGRAM
RULES,
GUIDELINES &
BENEFITS**

Volunteer Membership Guidelines

The Oklahoma State Fair Volunteer Program was established for the purpose of providing quality customer service to the guests and vendors of the Oklahoma State Fair (OSF). Members of the program are friendly, courteous, professional, and practice good work ethics. OSF Volunteers are the “face of the Fair” in many venues. Therefore, it is important that they have great attitudes and be trained to provide the specific auxiliary services they are assigned. To ensure that the OSF Volunteer Program maintains the integrity for which it is known and continues to provide quality customer service to the public, guidelines & rules for membership have been established. These include:

Guidelines

1. Membership in the Oklahoma State Fair Volunteer Program is by invitation. Invitation to participate is extended by OSF on a yearly basis. Oklahoma State Fair reserves the right to accept or reject the application or participation of any applicant or returning volunteer at any time.
2. Returning volunteers must be in good standing with the OSF Volunteer Program.
3. Eligible, returning volunteers will receive their invitation to participate prior to the annual Kickoff Event.
4. All new volunteers must complete and pass a background check prior to any consideration.
6. Background checks on volunteers will be conducted at the discretion of Oklahoma State Fair, Inc. Applicants and volunteers must be willing to consent to a background check.
7. Volunteers are responsible for reading and understanding all volunteer duties and associated materials for the positions they work.
8. Volunteers must be willing to allow OSF to use and publicize his/her name, likeness and other personal characteristics for advertising, promotion, and other commercial and business purposes.
9. Volunteers must be 14 years of age or older.

Volunteer Membership Rules

Rules

1. Volunteers under the age of 16 **MUST** have a parent or guardian accompany them during their
2. All volunteers must work a minimum of 4 shifts during the Fair.
 - a. If less than 4 shifts are completed the volunteer will forfeit their invitation to the Appreciation Banquet.
3. All returning volunteers **MUST** attend one of the three required training sessions just prior to the Fair. Volunteers who do not attend the required training session may not be allowed to volunteer or receive any of the volunteer benefits.
 - a. Training takes place September 10 and 11 at 5:30 pm
4. New volunteers **MUST** attend the new volunteer training. Failure to do so may result in being removed from the program.
 - a. Training takes place September 9 at 5:30 pm
5. Volunteers must be willing and able to perform the duties of each position they register to work.
6. Volunteers must conduct themselves in an upstanding manner. Inappropriate language and/or conduct will not be tolerated. This includes harassment of other volunteers, inappropriate conversations with vendors or guests, and refusal to fulfill your volunteer duties.
7. No alcohol may be consumed while wearing an Oklahoma State Fair Volunteer shirt. Should you wish to drink alcohol while not on a shift, please bring a change of clothing. Alcohol may not be consumed prior to any shift.
8. Volunteers must sign up for shifts they can commit time to. Exceptions are made for extreme emergencies. No shows to shifts will be removed from all shifts and season passes will be canceled.
9. Volunteers must read and accept all rules and guidelines.

Volunteer Membership Benefits

Benefits

1. Volunteers receive free outside gate admission and season parking, access to Volunteer Headquarters whether working or not, and invitations to the annual Kickoff Event and Appreciation Banquet.
2. Volunteers that sign up for multiple shifts and are unable to fulfill their commitments may forfeit their invitation to the Volunteer Appreciation Banquet and may forfeit future invitations to participate.
3. Volunteers must RSVP, if requested, by the required date to attend any OSF Volunteer event – no exceptions.
4. Volunteers must be current members of the OSF Volunteer Program to attend a volunteer event.
5. Volunteers are encouraged to bring prospective members to OSF Volunteer events. However, guests:
 - a. May only attend one event as a guest. If he/she does not subsequently volunteer with the OSF Volunteer Program, he/she may not return as a guest.
 - b. Will be asked to submit a volunteer application at the event.
 - c. Must have a reservation for the event he/she is attending, if requested.